

PAGE ONE TITLE PAGE

NWACUHO Executive Board

President: Jerry Kruse

Housing Manager, Apts; Washington State Univ – Housing
A.E. McCartan Office Suite; Streit-Perham Hall
Pullman, WA 99164-1726
(509) 335-7732; krusej@wsu.edu

President-Elect: Jason Hunter

Residence Life Coordinator; University of Alberta
44 Lister Hall
Edmonton, Canada AB T6G 2H6
(780) 492-4281; jason.hunter@ualberta.ca

Past-President: Kelly Boyer

Assistant Director for Residential Life; University of Washington
Housing and Food Services; Lander Hall, Box 355610
Seattle, WA 98185
(206) 543-6709; boyer@u.washington.edu

Secretary: Linda Amburgy

Coord. for Programming & Leadership Development; WWU
Office of University Residences; Edens Admin., Suite 113
Bellingham, WA 98225-9195
(360) 650-2960; amburgy@housing.wvu.edu

Newsletter Editor: Leslie Barber

Resident Director; WWU
Office of University Residences; Edens Admin., Suite 113
Bellingham, WA 98225-9195
(360) 650-2890; ljbarber@housing.wvu.edu

Treasurer: Dave Dettman

Assistant Director of Residence Life; WWU
Office of University Residences; Edens Admin., Suite 113
Bellingham, WA 98225-9195
(360) 650-2960; dettman@housing.wvu.edu

Member at Large: Vennie Gore

Assist. Director of Housing Services; University of Washington
Housing and Food Services; L-3 Lander Hall; Box 355610
Seattle, WA 98185
(206) 543-7635; vgore@u.washington.edu

State & Provincial Representatives:

Alaska: Timi Hough

Housing Manager, UAS; 4300 University Drive
Juneau, AK 99801
(907) 465-6389; timi.hough@uas.alaska.edu

British Columbia: Jim Dunsdon

Royal Roads University; 2005 Sooke Road
Victoria, British Columbia; Canada V9B 5Y2
(250) 391-2558; jdunsdon@royalroads.ca

Alberta: Margot Bell

Residence Life Coordinator; 44 Lister Hall – Univ. of Alberta
Edmonton, AB Canada T6G 2C6
(780) 492-8957; margot.bell@ualberta.ca

Oregon: Katie Bryant

Assistant Director of Residence Life; University of Oregon
1220 University of Oregon; Eugene, OR 97403
(541) 346-5393; kbryant@oregon.uoregon.edu

Washington: Shane Daetwiler

Associate Director, Residential Programs; Univ. of Puget Sound
Student Development Office
1500 N. Warner
Tacoma, WA 98416
(253) 756-3317; sdaetwiler@ups.edu

NWACUHO Soundings

The Northwest Association of College and University Housing Officers is a professional organization whose purpose is to contribute to the improvement and coordination of housing, residence life, and food service operations of our member institutions. NWACUHO sponsors activities to assist its members in exchange of ideas related to the administration of their organizations and the professional development of its members.

Soundings, the newsletter of NWACUHO, is published three times a year to provide information of the association and its member institutions, as well as present information affecting the housing, residence life and food service professions.

**Soundings Publication Deadlines for
1999-2000:**

**September 1st
December 1st
March 15th**

Soundings Editorial Board:

The editorial board is comprised of volunteer members from throughout the NWACUHO region. Duties include assisting in the development of an editorial schedule, submission of interest articles, and soliciting articles and feedback from the members of the association. If you are interested in being a member of the editorial board, please contact your state or provincial representative or the newsletter editor.

Editorial and Submission Policies:

Deadlines for publications are based on distribution needs, and therefore it is important that members honor the established deadlines. Material not received on time, or not used due to space limitations will be considered for use in the next issue. Because *Soundings* is the official publication of an educational association and reflects the professional standards of its members, necessary revisions will be made to ensure publication quality. *Soundings* also reserves the right to edit submittals for space requirements.

Authors bear full responsibility for references, quotations, and data accuracy of publications submittals. Authors also hold NWACUHO harmless from any liability resulting from publications of articles submitted for printing.

Be sure to clearly indicate the author(s) and institution(s) on all submissions. Permission is granted to reproduce portions of *Soundings'* contents with proper attribution and credit to *Soundings*.

Advertisements in the *Soundings* should not be considered an endorsement. For information on vendor advertising rates please contact Vennie Gore, Member at Large, at 206-543-7635.

Please send all submissions (articles, letters to the association, updates from around the region, and announcements) to either:

Leslie Barber, *Soundings* Editor
WWU; 113 Edens Hall
Bellingham WA 98225
FAX: 360-650-6890

or

email: ljbarber@housing.wvu.edu.

**Please attach articles using (saving as a) MS word document or type it into the email.

EDITOR'S NOTES

Welcome! To the Winter 2000 Edition of the NWACUHO Soundings. Happy New Year. Hopefully you were able to spend some time with Family and friends during the holiday season. I know that I was fortunate to spend time with both. Now that the New Year and Millenium are upon us, it seems like a good time to reset some goals and reaffirm our excitement to work in the field of student affairs. What makes us tick and what can we do to reach the changing students we work with on a daily basis.

This is another call for articles for the newsletter. Writing for the regional newsletter is the easiest way to work on some articles for journals, gain professional exposure, etc. Feel free to send them to me via email, or mail. If you have questions on how to do it please contact me at 360-650-2890. Other suggestions are always welcomed.

In this issue of NWACUHO Soundings there are articles on the NHTI, WPE, NWACUHO 2000, Conduct issues, the New professional Award, and much much more. Here's to a good new year!!!

Dream Weaver

"There are people who put their dreams in a little box and say, "Yes, I've got **DREAMS**, of..." Then they put the box away...It takes an uncommon amount of guts to put your dreams on the line, to hold them up and say, "How good or bad am I?" That's where courage comes in."

~Erma Bombeck

What's In This Issue:

Presidents' Comments	4
State/Provincial Rep Reports	6
National Training Institute Info	9
Western Placement Exchange Info	9
NWACUHO 2000 Info	10
Member At Large Update	10
Ease of getting to NWACUHO	10
Case Study Competition	13
Conduct, What Conduct Article	14
PACURH 1999 Conference	15
Slate of Officer Candidates	15
State/Provincial Reps Wanted	15
New Professional Award	16
Board Meeting Highlights	17
Treasurer Report	18

*"Do all the good you can
by all the means you can,
in all the ways you can,
in all the places you can,
at all the times that you can,
to all the people you can,
as long as ever you can."*

John Wesley

Greetings from the Current President

Greetings from the Palouse,

The holiday season is over and classes have began again. Now is time again for you to be thinking about attending the annual conference which will be held at Semi-Ah-Moo in late February. Remember that you make the conference and it takes us all to make it a success. Part of the conference is the annual **David B. Stephen Award**. He was an early member of NWACUHO who helped establish the association as it is today. This award start ten years ago as a way for the association to recognize and thank individuals who not only had contributed to their institution but had supported the association through time and effort. Each year we seek nominations from the membership for individuals who could be considered for this award. The executive board reviews the nominations and makes the decision about who will be honored. I am asking you to forward to me any the name of any individual who you think would be a good candidate for the award. Please e-mail their name to me at krusej@wsu.edu or call (509) 335-1876.

Again this year at the conference there will be a town meeting. This is an open form for individuals to bring up topics that are of interest or concern to the executive board and to have a discussion about them. If anyone has a topic or concern that s/he would like to have on the agenda, please contact me. It the past there has been some concerns that were brought forward that the executive board did act upon. One of the topics that has generated a lot of interest in the other regional associations has been the vote for affiliation with the national organization. The time and place for the town meeting will be announced at the opening banquet. Since this is being written before the dreaded Y2k, I hope all went well and we will see you at the conference in Semi-Ah-Moo in February.

Jerry Kruse, President

Past-President Thoughts

This will be my last "official" *Soundings* letter as an officer of NWACUHO. I have thoroughly enjoyed working with many dedicated and talented people who have served on the Executive Board for the past several years. While there is a part of me that will not mind taking some tasks off my "to do" list, I will miss being involved in the organization at this level. It has been a terrific experience and I encourage members to

consider becoming a member of the Executive Board.

There are two tasks left on the Past-President's "to do" list, both of which require participation from you:

1) *Elections* – I am currently finalizing the ballot in order to vote on next year's slate of officers. The positions which are currently open are President-Elect, Secretary and Member-at-Large. All member institutions will receive a ballot, along with candidate profiles, after the first of the year. Please be sure to vote! Your participation is important to the process. If you are not a current member, it is not too late! Please contact the NWACUHO Treasurer, Dave Dettman at Western Washington University, and he will get you signed up.

2) *Case Study Competition* – At the annual conference there will be a Case Study Competition for new professionals. This is a great opportunity for new professionals to try out their Housing savvy in teams or individually. If you are a new professional, please consider entering the competition. If you have staff that qualifies as new professionals, encourage them to get involved, this is a wonderful learning opportunity. It is great fun and a chance to be recognized for skills and abilities.

On another note, one of my projects was getting a NWACUHO web site established. This is now been in place for over a year at www.nwacuho.org. One of the terrific features of this site is a job posting board available for all member institutions to use. The job listings have been few and far between and I would like to encourage all of you who have postings to take a few minutes to post your job on this list. The user name and passwords are simple: 2Look, 4Talent, respectively. It is absolutely free and a service I would like to see more members take advantage of; this will get candidates regularly viewing our site for jobs in the NW region!

I look forward to seeing many of you at the annual conference at The Inn at Semi-Ah-Moo in Blaine, Washington!

Kelly Boyer, Past President

President- Elect's Report

Hi everyone!

Our last NWACUHO Board meeting prior to the 2000 conference at Semi-ah-moo served as a good opportunity to refocus on the upcoming challenges

Place Norse one page ad here

that NWACUHO will be facing heading into the new millenium. My involvement with NWACUHO in past three years has been rewarding, and I'm excited about what the future holds for the organization! My most pressing task, in cooperation with the Program Committee, is to coordinate the programs for the upcoming conference.

NWACUHO 2000 Programs

Program proposals have been coming in steadily in the past month, and I'm hoping that there will be a good range of topics to choose from. Speakers and presenters who have already confirmed include Dave McKelfresh (Discipline Issues) our Western District Representative, our Tuesday keynote Swil Kanim (follow-up to his presentation), and our two New Professional scholarship award winners (to be awarded in early January). In addition, it already appears that there will be more Canadian presenters this year. The host committee will also be offering tours of Western Washington University facilities – a campus tour not to be missed!

A reminder that our best presentation will be awarded "Best of the Northwest", and will receive funding to represent NWACUHO at ACUHO-I in Pittsburgh this July!

Provincial and State Reps

Two Board representative positions are opening in February, in Washington and British Columbia. The best way to learn more about what the job entails is to speak to your current rep, myself or another member of the NWACUHO Executive Board. If you are interested, speak to your current representative (Shane Daetwiler in Washington and Jim Dunsdon in B.C.). All candidates are asked to submit a one page letter of intent to me (Jason Hunter) by January 15th. I will contact applicants for interviews and make the selections as quickly as possible so that final arrangements can be made for your participation in the conference and board activities.

NWACUHO 2001

Finally, we are proud to begin shamelessly plugging the 2001 NWACUHO conference, to be held in Edmonton, Alberta! For those of you who haven't been to Edmonton, the bad news is that this part of the country can be mighty chilly in February! The good news is that the conference will be held at West Edmonton Mall, the world's biggest mall (although I've heard a few feeble

claims to a place somewhere in Minnesota!). The WEM offers a range of facilities and activities that promise to meet everyone's needs, from theme hotel rooms to a wave pool, bungie jumping, an indoor skating rink, an amusement park and a variety of dining and nightlife options. In addition, we'll be looking into tickets for Edmonton Oilers NHL games, pre or post conference trips to the Canadian Rockies and other uniquely Canadian adventures. Mark your calendars now...

Our first conference planning meeting was held two weeks ago in Calgary, and this conference will be jointly hosted by a provincial committee made up of both Calgarians and Edmontonians (an unprecedented feat of cooperation between these rival cities!).

That's all from me – see you at Semi-ah-moo!

Jason Hunter
NWACUHO President-Elect

Provincial and State Reports

News from Alaska

University of Alaska - Anchorage:

We're pretty much just waiting for the semester to draw to a close so we can catch our collective breath.

One item is that we will be hosting a total of 5 ACUHO-I interns this upcoming summer (4 for UHDCS and 1 for Res Life). Host site applications are due Friday, December 10th and are available on the ACUHO-I website <http://www.acuho.ohio-state.edu/>.

Juneau Updates:

Housing has begun a rotation of apartment updates. Right now there are 4 apartments off line that are being totally gutted and redone for next semester. At that time, four others will be redone, until we have had a chance to get through all of the apartments on campus. We will continue this on a rotation basis until all of our units have been updated. We will install new windows, flooring, carpeting, countertops and do a total overhaul of each bathroom. The apartments are 15 years old at this point. We hope to complete within 2 years.

We, too, will offer ACUHO-I internships to 2 students.

Timi Hough
Alaska Representative

Alberta News

I hope I'm not alone in wondering where the heck the last semester has gone? So here I go with my millenium wrap up report.

1) The *R.L.P.A.* (Residence Life Professional Association – Alberta, BC and Saskatchewan) held its fall meeting at the University of Calgary on November 18th and 19th. Along with the opportunity to plan for upcoming events and update one another, we had the first meeting of the NWACUHO 2001 planning committee. A one day workshop by Andy McClaughlin of Paperclips Communication on Working with Student Staff was also held.

2) A delegation of students from the University of Alberta attended the *IACURH Conference* in New Mexico in November. Alberta came back hailing 3 of the top 10 presentation awards along with the school Spirit Award. The students have come back with a lot of wonderful ideas and a whole lot of energy and enthusiasm. Congratulations to our Alberta students!

3) The Alberta Student Services Conference will be hosted at Olds College from May 8th to the 11th, 2000 this year.

4) The remainder of this report will provide you with tidbits from the area:

Olds College – it's been a good year for behavioral issues and the year is rolling along smoothly so far.

University of Calgary is finalizing a 20 year upgrading project in their family housing and opened a new residence in September.

Red Deer College is building a residence for fall 2000 in a 4 bedroom townhouse style and their summer conference business is increasing.

University of Lethbridge is also building a new residence in the 4 bedroom townhouse style. Lorne Williams is leaving residence life to pursue a wonderful opportunity that has come his way. Thank you Lorne for your dedication, leadership and love of the field.

Lethbridge Community College is undergoing a staff restructuring project. They experienced a very busy summer conference season and we've even heard sneaking rumours (SULLY!) that Lethbridge is being hailed the 'Centre for Adventure'. Hey, if you're getting a Canadian Tire, you know things are happening! The college has also been recently designated to be the Training Centre for Criminal Justice.

S.A.I.T. is seeing its student population size skyrocket. It's doubled in size in the last 10 years.

Medicine Hat College has been busy and recently re-wrote their crisis procedure manual, developed a 20 year maintenance plan and developed a mission and goals for its residence. They have also submitted a bid for the 2001 Alberta Winter Games.

University of Alberta has a new residence scheduled to open its doors this February. The Faculty in Residence program is doing extremely well this year and the Aboriginal Faculty in Residence program has been expanded to include Northern House – an aboriginal theme unit. The Department of Housing and Food Services has just undergone a significant restructuring.

Lakeland College is considering a partnership with Alberta Fire Training Schools to house students in residence.

Mount Royal College is having a great year. An issue that they are looking at currently is the impact of binge drinking. Two people from residence life recently attended a conference on Conference Services in Nashville.

Keyano College is undergoing a ten million dollar expansion and has projects with Syncrude and Suncorp.

In a nutshell, that's what's happening in and around the province. Have a very Merry Christmas and Happy New Year everyone!

-Margot Bell, Alberta Rep

News from British Columbia

*UBC Residence Life Manager Going's & Comings ...updates from **Janice Robinson**, Assistant Director Residence Life, University of British Columbia.*

Leaving is **Kate Waters** has decided to take a break from res life to explore other career opportunities. Her commitment to her staff has been significant and valued. We also are saying goodbye to *Gerald Magnusson*, as he's decided to leave res life and go back to school to further his photography career. It's no secret that Gerald's artistic eye and talent are notable, and we have confidence in his future success.

Joining us is **Patty Hambler** accepted our invitation to come work with us. Patty will be assigned to Acadia/Fairview/UA (family housing & apartments) this year. She comes to us with considerable experience in program development, staff training and development and supervision through her work at Red Cross and as a secondary school teacher. She previously worked in SFU's student family housing while she was a student there. We're very excited to have found her! **Lana Shipley** has also agreed to join us as the RLM in Place Vanier (first year residence)! She garners excellent commendations from all 3 of her previous UBC Residence Life Manager supervisors, having worked as an RA with us for 4 years. In addition to having been an excellent RA herself, Lana brings with her a proven history of building a good advisor team, a good understanding of first-year students at UBC, and has also developed and presented training workshops for Advisor Orientation, Imagine UBC orientation leader training, and new UBC students.

ACUHO-I '99 Conference – hosted by UBC

Thank you to those NWACUHO members who came to UBC this July and supported UBC as we hosted this year's annual ACUHO-I conference! We were relieved the weather finally improved as over 850 delegates (plus their guests) from throughout the US, Canada, and the world arrived to spend a few days learning from and connecting with colleagues in Vancouver. Participants seemed to have a great time on the Pre-and-Post-Conference trips – exploring Vancouver,

Victoria, and playing golf at Furry Creek, one of BC's premier courses. We popped downtown to the beautiful Plaza of Nations for an delicious opening banquet featuring not only great food, but a million dollar view of False Creek; feasted on salmon and toured the world-reknowned Museum of Anthropology on Tuesday night; and had a lot of fun (and not to mention a few guffaws) with the greek statues adorning the head table and platform during our greek-themed closing banquet.

Tony Cawthon and the Program C'ee did a fine job of selecting programs for delegates to enjoy. A special thanks to **Rachel Bauman**, Eastern Oregon U. and **Steven Davis**, U. of Puget Sound for being a part of the Program C'ee this year!.

For those of you who asked for a copy of UBC President Martha Piper's welcoming address, or UBC Food Service's Pearl Barley Casserole recipe from the salmon barbeque ... check the September edition of the *Talking Stick*. I think you may find them there.

If you're eating lunch at your desk one of these busy days, be sure to enjoy your own personal view of several photos taken at this year's conference by clicking into the **Photo Album** put together by Loretta Chui at www.acuho-1-99.housing.ubc.ca. There's a link to this site from the ACUHO-I central office web-page as well.

Jim Dunsdon,
British Columbia Rep

Updates from Washington

As folks may or may not know there was an interested ballot measure that passed in the State of Washington I-695. It remains to be seen how this will effect our institutions, especially those reliant on state funding. Stay tuned.

We have had two people forward interest in the Washington State Representative to the Executive Board for NWACUHO:

Jim Bajczyk of Washington State University
Ryan Aiello of Eastern Washington University

I have forwarded these names to Jason Hunter, President-Elect for his consideration. If anyone else would like to nominate a colleague or themselves for this position please feel free to email me at sdaetwiler@ups.edu. Some current updates from schools in our region include:

Pacific Lutheran University and NWACUHO wish **Kathleen Farrell** well as she has departed PLU for a position with Training Resources for the Environmental Community. Pacific Lutheran would like to welcome **Deb Grant** as their new Student Conduct Coordinator. Deb's most recent residential life position was with the University of Wisconsin, Oshkosh.

Tom Huelsbeck, Director of Residential Life, reports that construction of South Hall is going very well, and even used the dreaded words, "ahead of schedule." It's reported that it is an amazing facility and Tom should be contacted if you are interested in any details or a possible tour.

University of Puget Sound would like to thank Norse Furniture for all of their hard work during the remodeling and renovation of eight of our Greek living facilities. As always the quality of the service and furniture was outstanding.

Washington State University reports that their "Residence Life Staff" intramural team won the championship. This is impressive as it started with 155 teams. They also just finished the College Bowl Tournament, which is the first time it has been on campus in a number of years. WSU will host the Regional College Bowl Tournament in the year 2000.

A reminder that the annual conference is in Semi-ah-moo February 27 - March 1. I am looking forward to seeing you there. You should have received another mailing from **Jason Hunter**, President-Elect, regarding the New Professional Award and Program Proposals. I would like to encourage you to present at the annual conference. You could be the "Best of the Northwest" and have all or the majority of your conference costs taken care of by NWACUHO for ACUHO-I. Cheers and see you at Semi-ah-moo in 2000. Happy New Year!

Shane Daetwiler
Washington Representative

News from Oregon

Dear NWACUHO,
Happy New Year and greetings from the University of Oregon. It's been an exciting term here in Eugene with lots of buzz about ideas and innovations occurring around the state

Oregon State University is hosting a *Residence Hall Director Roundtable* in Corvallis on January 21st which will include presentations, a tour and topics that are of interest to those attending. If you are interested in this event, please contact **Patrick Heise** at patrick.heise@orst.edu. Oregon State is also hosting the *Western Placment Exchange* at the CH2M Hill Alumni Center from March 12th to 14th. For information on WPE, contact **Nick Hurley** at nick.hurley@orst.edu.

Multnomah Bible College will complete a new 28,000 square foot men's dormitory in December. It will house 120 students and it will be available for occupancy at the beginning of the Spring semester. A dedication is planned for Feb. 6 at 2:30 with an open house following. The public is invited.

Willamette University hosted a recent meeting with the Oregon Liquor Control Commission and other state-wide agencies to develop a forum for dialogue around issues of alcohol and drug abuse and education. For more information, contact, **David Green**, OLCC at david.green@state.or.us. Willamette University is also busy assessing campus culture to create a strategic plan for the future that emphasizes the living-learning environment and the multicultural competence of university community members.

The *University of Oregon* is hiring a new Director of Food Services with responsibilities for University Catering and Conference services. U of O is also busy in the planning of

the first *PACURH No Frills* conference of the century. One of the highlights of Fall term was the Civil War Food Drive competition between residence hall students the the U of O and OSU. Combined, the institutions collected over 18,500 pounds of food for local charities.

If you have any questions or want to update me on the happenings at your institution, please give me a call at (541) 346-5393 or email me at kbryant@oregon.uoregon.edu.

Katie Bryant
Oregon Representative

National Housing Training Institute

Katie Bryant

"This experience has been so incredibly valuable. It's difficult to put into words."

"The experience exceeded my expectations."

"I was close to leaving the field before attending NHTI"

—Past Participant Comments

The National Housing Training Institute is an intensive four-day workshop intended for housing professionals with three to five years professional experience who are committed to advancement within the field of university/college housing. During the four days, participants are assigned a faculty mentor from the Chief Housing Officers who are selected as mentors for the program. The curriculum is based on competencies defined from a survey of Chief Housing Officers as the most critical for housing professionals. The top ten competencies were: interpersonal communication, working cooperatively with others, staff selection, supervision and training, recognizing needs of diverse groups, decision making, crisis management, budget management, and political processes. During the four days spent at the University of Florida, faculty present innovative and informative workshops on these topics while students assess their past professional experiences to create a realistic evaluation of their skills in the competency areas and set future professional skill development goals.

The 1999 NHTI included representatives from NWACUHO in both the faculty and student ranks. Kay Rich, Director of University Residences at Western Washington University, facilitated the group through the competency model and goal setting process. Katie Bryant from the University of Oregon and Sharon Lasher from Reed College were students in the Institute. NWACUHO offers financial assistance to students through an annual scholarship fund of \$350.

Of course, all of this training and work is balanced with some free time for developing new professional relationships and connections with professionals from around the country. NHTI does an excellent job selecting students and faculty from all around the country, large and small institutions and from a variety of areas of expertise. Participants can easily leave NHTI with a true sense of having found a new family within the profession and many new friends and colleagues.

The 10th Anniversary NHTI is scheduled for June 6th through June 10th, 2000 at the University of Florida. The faculty have been selected and the selection process for the thirty students begins with an application deadline of January 14th, 2000 for priority consideration. All applications must be received by March 6, 2000.

For more information contact:
NHTI Committee, University Housing Office
University of Florida
PO Box 112100
Gainesville, FL 32611-2100
(352) 392-2171
Fax (352) 392-6819

Utilize the NWACUHO
Website:

NWACUHO.org

It offers to you a Regional Directory, Regional Updates, Info on Upcoming Events, Soundings on Line (coming soon), and Position Announcements.

Western Placement Exchange Is Coming Soon!

Western Placement Exchange is a wonderful opportunity for Institutions and Candidates to meet in the West. Last year over 25 Institutions took advantage of this local, cost effective alternative to a nationwide search.

What: Western Placement Exchange
Where: Oregon State University,
Corvallis, Oregon
When: March 12 – 14, 2000
Cost: Employers: \$95.00
Candidates: \$40.00
How: Check out <http://wpe.orst.edu>

Call us at: (541)-737-8865
Email: wpe@orst.edu
Fax: (541)-737-8725

*NWACUHO and NASPA Region V sponsor WPE
as the regional placement event.*

NWACUHO 2000

Remember to make arrangements to attend NWACUHO 2000, happening **February 27-March 1, 2000, at the Inn at Semiahmoo in Blaine, Washington.** This year's conference includes exciting speakers, spacious and attractive views, as well as conference traditions like t-shirt bingo, the case study competition, and a town meeting. New additions include a Mentor/Telemachus program, racquetball, wallyball and cribbage tournaments, as well as opportunities to sing and share stories around the fire (so bring guitars, other musical instruments and your voice!).

The Inn at Semi-ah-moo is equipped for all folks in mind. There are quiet reading rooms to calm you during the busiest of conference times. There is also miles of beach, hot tubs, swimming pool, and workout facility available during your stay here. If these activities interest you make sure to bring sneakers, shorts, and swimming gear to fully enjoy all that Semiahmoo has to offer.

This year, we tried to make registration even easier for our Canadian colleagues, so look for details in the registration packet. Please visit the NWACUHO homepage www.nwacuho.org/ for information and additional registration forms.

See you there!
Your NWACUHO Host Committee

Thoughts from Our Member At Large

Vennie Gore

The products and services show at our annual conference is integral part of our service to the membership. The exhibitors at the show provide a wide range of services that enhance the experience of students living in our facilities. It is a great time to meet with the exhibitors to discuss their products. Whether you make the decision to purchase or not at your institution, you may find a product or service at the show that could be very beneficial to your residents. We encourage you stop by at the booths and visit with exhibitors. You may even win a door prize!

Canadians Ease of Getting to NWACUHO

Margot Bell

OK Canucks, it just doesn't get any easier. As you are aware, the first 30 Canadian delegates' conference fees will be at par (maximum 5 people per institution are eligible for the par rate). Getting to the Inn at Semi-ah-moo in Blaine Washington is really easy.

From the Vancouver Airport, rent a car and take highway 99 South. Stay on this road and it will take you to the Peace Arch Border Crossing. Once you clear customs (be sure to have your birth certificate or passport just in case) you are in Blaine, Washington. It's a border town so it just doesn't get any closer. The drive is 45 minutes from the Vancouver Airport. You have to drive around the bay to a peninsula. Rather than me confusing things here with a 'right until you hit the Exxon, left at....', stop at the first gas station and they will point you around the bay – that's the best way to make your way around the local back roads. If you don't want to rent a car, you can arrange a shuttle to White Rock (BC) for \$22 Canadian and take a taxi from there (about \$20). The Shuttle # is (604) 823-0196. See you there!

" The great French Marshal Lyautey once asked his gardener to plant a tree. The gardener objected that the tree was slow growing and would not reach maturity for 100 years. The Marshal replied, ' In that case, there is no time to lose; plant it this afternoon!'" ---John F. Kennedy

Adden Ad placed here

Place Ad here

The Ninth Annual New Professional: Case Study Competition

The Executive Board for NWACUHO is pleased to present a Case Study Competition for new professionals as an exciting and challenging element at this year's NWACUHO Annual Conference.

New professionals are invited to join colleagues throughout the region to demonstrate problem-solving skills in response to issues found while working in the residence halls.

Case Study Competition Criteria:

- No more than four years post-bachelor's experience in residence life (full or part-time work).
- Applicants who have satisfied the work requirement but have NOT completed a four-year degree ARE eligible to participate.
- Individuals or a team of two individuals may participate.

A Case Study Orientation meeting will be held at the Annual Conference (time and place, TBA). Please complete the application/registration from below and return by February 15, 2000 to Kelly Boyer, Past-President, NWACUHO.

Case Study Registration Form

Name: _____

Institution: _____

Address: _____

Years in Profession: _____

Name: _____

Institution: _____

Address: _____

Years in Profession: _____

Please Return Registration Forms by February 15, 2000 to:

Kelly Boyer
University of Washington
BOX 355600
Seattle, WA 98195
Voice: (206) 543-6709
FAX: (206) 543-4046
boyer@u.washington.edu

Conduct, What Conduct?

Perhaps the most stressful and time-consuming aspect of residence hall administration is the adjudication of conduct cases. Aside from the paperwork and the frustration of residents not reporting for hearings, policy violations have the potential of driving a wedge in the relationship between RA staff and those they have documented.

How would you like to decrease your conduct load, empower residents, build mature interactions, and not have staff viewed as “dorm police?” Instituting the concept of “community standards” may be the answer. Washington State University adopted the University of Nevada – Las Vegas’ model of community standards five years ago and the number of incident reports and feelings of ill will toward staff have dropped dramatically.

The concept of community standards is based on the establishment of floor and individual behavioral guidelines that determine how the floor is going to interact. In other words, residents are empowered to determine their own parameters of behavior. While this may sound like (and excuse the idiom) “letting the inmates run the asylum,” community standards are an effective way of appealing to the maturity of residents and creating an environment of communal respect.

The process of community standards relates to residents that they are responsible for establishing, adhering to, and enforcing the policies that affect their lives. This ideal contradicts the archaic method of having staff parentally explain to residents a contractual list of what behaviors are allowed or not allowed in the residence halls. This old method creates an authoritative atmosphere where the RA is the primary enforcer of rules. Community standards emphasize peer enforcement and social sanctions as a deterrent to behaviors that disrupt the community.

The following is a brief outline for the establishment of community standards on a floor or within a hall:

- I. Have staff organize an all-floor or all-hall meeting (it’s important that all members of the community attend).
 - a) Have on hand chalkboard or large newsprint, markers, scrap paper and pens or pencils.
 - b) Define community standards and explain process. Emphasize that once a standard is set, it is up to each resident to confront those violating a standard. If a violation continues, then the staff member becomes

involved. However, remind floor that as a staff person and a community member, you will also confront violations when you come across them.

II. Explain difference between givens, negotiables, and optionals

a) Givens – University and Residence Life policies that must be adhered to and cannot be amended (i.e., weapons, underage drinking, etc.). Explain each of these with its consequences and how violating these policies can negatively affect the community.

b) Negotiables – areas that the group can negotiate their own standards of behavior and consequences for violation of these standards (i.e., noise, quiet hours, lounge use, study atmosphere, laundry room use, roommate conflicts, respect for diverse views, academics, smoking, restroom use, floor cleanliness, etc.)

c) Optionals – group activities and events that the community can become involved in (i.e., hall government, programming, floor meetings, etc.). This is an ideal time to have the group brainstorm educational and social programs they would like to attend or help organize.

III. When community decides on two or three viable options for each negotiated or optional category and discussion of pros and cons of each option is exhausted, have group vote on final standard. If group is split, take a secret vote and keep negotiating until all agree to the standard (it is not a community standard unless all in the community agree).

IV. After consensus is reached, write down the standard exactly as the group agreed. Type out each standard, have group sign and post in common area on floor or in hall.

It is important that each staff member who facilitates the development of community standards is familiar with already set policies and does not allow a standard to be set that can be detrimental to the community. One way to assure this is to first stress the importance of academics and have residents set up standards that can aid them in attaining their academic goals. Also, it is important to tell residents that a standard, once established, is not static and can be revisited if someone on the floor becomes uncomfortable with the set standard.

Drawbacks to developing community standards can occur if one floor’s standard conflicts with another. In this case, staff members must communicate with each other and may have to reconvene with the residents of

the other floor to amend the standard. Another problem occurs if residents are not comfortable in confronting those who violate standards. Alleviating this situation requires the staff person to stress to individuals that it is their community and are ultimately responsible for its environment. Inherent in community standards is the understanding that if a violation reaches the attention of a staff member, a dialogue between the staff person and the violator takes place and a summation of that dialogue is forwarded to a conduct official for informational purposes. If violations are repeated, formal documentation can take place.

Overall, community standards can be very effective in stemming policy violations as social sanctions often have a more lasting effect on residents than the sanctions levied administratively. Residents and staff members who confront standard violations on a peer level in a caring and non-confrontation manner create an aura of mutual respect. Residents expect to be treated as adults and through community standards, they are afforded the opportunity to act as such.

If you have any questions concerning community standards, please e-mail me at bajczyk@wsu.edu

Jim Bajczyk

PACURH 1999

The PACURH 99 Conference "Standing in the Spotlight" was a overwhelming success. The University of Alaska Fairbanks, the host school for the conference held one the most inclusive conferences in the PACURH history. With 299 delegates and over 350 total participants, and a record number of schools represented (50), the conference far exceeded the expectations of the Regional and National Board of Directors as well as that of the Co-chairs, Conference staff, and University Administration.

The conference was the culmination of more than 18 months of preparation on behalf of the University of Alaska Fairbanks. It brought together student leaders from every part of the region: Nevada, California, Oregon, Washington, British Columbia, Hawaii, and Alaska.

The theme "Standing in the Spotlight" was the focus that student leaders take charge, work diligently often toiling in anonymity for the betterment of their communities. At times they are thrust into lime light of politics, change, development, advocacy, teamwork, evolution. With this in mind it was a chance for

delegates to share programs on how best to accomplish this on their respective University's.

The conference was topped with a Keynote Address from the University of Alaska System President Mark Hamilton. A retired Major General from the Army, Mr. Hamilton spoke of the need for leaders on all levels and that student leaders were having a greater impact on their surroundings more than ever before.

Rick Sonnenfeld
PACURH 99 Co-Chair

Eric Conard
PACURH 99 Co-Chair

NWACUHO

Slate of Officer Candidates

President-Elect

Shane Daetwiler
Associate Director/Residence Programs
University of Puget Sound

Secretary

Jim Bajczyk
Area Coordinator
Washington State University

Chris McGrath
Assistant Director, Residence Life
Simon Fraser University

Member – at – Large

Vennie Gore
Assistant Director for Housing Services
University of Washington

State & Provincial Representation for 2000

Once again, it is time to start thinking about state and provincial representation for the upcoming year! Two positions will be available, in **Washington** (currently Shane Daetwiler) and **British Columbia** (Jim Dunsdon). These positions serve a variety of functions, from soliciting opinions and participation from your area to serving on the Conference Program Committee.

If you are interested in serving a two year term as a State/Provincial Rep, or would like to nominate someone, please contact Jason Hunter, President Elect, at (780) 492-0879, or by email at jason.hunter@ualberta.ca.

For more information on expectations and commitments to NWACUHO that are associated with these positions, please contact your state and provincial reps.

NWACUHO OUTSTANDING NEW PROFESSIONAL AWARD NOMINATION – 2000

The NWACUHO Executive Board is now accepting nominations for the Outstanding New Professional Award – which was first awarded in our region at the 1999 conference in Sun River, Oregon.

New professionals are defined as those staff who have had no more than three academic years of post bachelor's or master's work within housing.

We are hoping to get a good response for this award!! **Nominations are due by no later than 5:00pm Friday, January 28, 2000.** Late nominations **will not** be accepted. Please send nominations to:

Linda Amburgy
Secretary, NWACUHO
Office of University Residences
Western Washington University
Edens Administration – Suite 113
Bellingham, WA 98225-9195

Your Name/ Position/ Institution: _____

Name of the New Professional you are nominating: _____

Their Position: _____

Their Institution: _____

Years in Position: _____

Educational Background: _____

Please attach a letter of nomination which addresses the following questions:

1. Why did you choose to nominate this particular individual for this award?
2. How has this individual demonstrated leadership in terms of educational programming, supervision, training or service?

EXECUTIVE BOARD FALL MEETING HIGHLIGHTS

Location: Inn at Semi-ah-moo: Blaine, Washington

Attendance: All executive board members present

Dates: November 4 – 5, 1999

Strategic Planning

Peter Rosenberg, Associate Director of Residence Life at Western Washington University, came in to work with us on strategic planning. This included setting short and long-term goals, and beginning work on a mission statement.

Annual Conference - Related Topics:

- Group took a tour of the conference site.
- Overview of special events. Highlights include Swil Kanim - violinist/storyteller, murder mystery dinner, bonfire, jazz combo, etc.
- Timi Hough volunteered to organize a wallyball tournament at the conference.
- NWACUHO Business meeting occurs over lunch on Tuesday.

Officer Reports

President – Jerry Kruse

- In the process of selecting state/provincial reps. - decided to have people who are interested contact their state/provincial rep for information and send a one page letter of interest to Jason (President-Elect).
- Peter Rosenberg gave an update on the mentor/telemachus program.
- Exec. Board will meet on Sunday, February 27th, 2000 at 9:00am—program committee will meet on Saturday night at 6pm over dinner.

Western Placement Exchange

Friday: Reps from Oregon State University presented a proposal to host the WPE for the next five years. Asked for a \$1,500 donation. Executive Board approved a \$1,500 loan (not donation). In the event that WPE loses money, OSU has agreed to make up the cost.

Past President – Kelly Boyer - Elections to be completed by February 1st. Nominations were due November 1st.

President-Elect – Jason Hunter - big push for program proposals (NWACUHO conference). Soundings deadline will list program proposals due Dec. 10.

Treasurer – Dave Dettman - gave us updated budget and overview of finances. He will submit a full budget report at the NWACUHO Business meeting. Dave completed a survey about voting electronically on issues. 52 responses. 49 - 3 yes (in favor of this).

Secretary – Linda (L.A.) Amburgy -

Outstanding New Professional award – LA and Jim Dunsdon are working on this again. Directories will go out by end of the month.

Member at large – Vennie Gore -

Vennie handed out a conferences host committee packet.

Newsletter Editor – Leslie solicited feedback on the newsletters.

State/Provincial Representatives – see their reports for the latest updates

NWACUHO Treasurer's Report

Quarterly Financial Report

Period of Report: August 1st – December 1st, 1999

Account Balance as of 8/1/99 17,396.62

Revenues:

NWACUHO dues	5100.00
Newsletter advertisements	400.00
NWRLLC reimbursement	314.63
Interest earned	103.49
Total Revenue:	5918.12

Expenditures:

NWACUHO Publications:	
Stationary and envelopes	411.46
Soundings postage/envelopes (Summer Newsletter)	47.55
Soundings printing (Summer Newsletter)	1234.23
Soundings printing (Fall Newsletter)	1175.84
Postage – dues letters	29.31
NWACUHO Exec. Board Meetings:	
Fall Meetings (travel, lodging, meals)	1927.61
NWACUHO 1999 Conference	
“Best of Northwest” program award	486.25
Total Expenditures:	5312.25

Account Balance as of 12/1/99 18,002.49

**Submitted by Dave Dettman
Treasurer, NWACUHO**

**DEADLINE for the Next NWACUHO Soundings Article Submission is
March 15, 2000**

Items to submit from your institution:

- New programs working for your living area
- New staff /staff for your institution
- Ideas for education in the halls
- Issues on your campus
- Anything you think is news worthy

In the SPRING EDITION of Soundings (Out in Early April)

Follow up to The NWACUHO Conference @ SEMI-AH-MOO

- New Executive Board Member
- Award Winners
- Programming at the Conference

See you at SEMI- AH-MOO

Place WEb ads here

NWACUHO Soundings
WWU Residence Life
113 Edens Hall: MS 9195
Bellingham, WA 98225